

TRI-COUNTY RURAL ELECTRIC COOPERATIVE, INC.

POLICY BULLETIN NO 3-14

SUBJECT: SERVICE INTERRUPTIONS CAUSED BY MEMBERS OR MEMBERS EQUIPMENT

I. POLICY:

The cooperative shall be responsible for the maintenance of cooperative-owned facilities. Members of the cooperative are responsible for the maintenance of all member-owned facilities.

II. PROCEDURE:

- A. Employees receiving an outage report shall determine, as best as possible, the nature and extent of the outage. In the case of an individual outage, additional information will be needed to determine the probable cause and location of the problem. The employee may ask the member to change cartridge fuses, check circuit breakers or make other checks, if necessary.
- B. For individual outages where there is a question of responsibility, the member shall be reminded that the member must be billed for the cost of labor, materials and overhead, if cooperative employees and equipment are used to replace fuses or otherwise temporarily repair a member's electrical system.
- C. In the case of accidental damage to the cooperative's facilities, management shall determine the cost to be paid by the member by making a decision in the best interest of the cooperative and fairness to the member.
- D. Replacement of service fuses shall be the member's responsibility. In the case of persistent blowing of service fuses, it shall be the member's responsibility to correct the problem, or if necessary, replace the service entrance equipment with equipment of larger capacity.

III. RESPONSIBILITY:

President & CEO or Designee

Approved: 1/18/77.

Reviewed: 4/18/80, 11/18/86, 12/13/88, 11/20/90, 11/18/93, 11/8/93, 11/21/95, 11/18/97, 11/21/00, 11/26/02, 11/04/04, 11/20/08, 10/26/10, 12/18/12, 08/25/14, 09/29/16.

Revised: 4/20/82, 6/24/83, 10/16/84, 11/17/98, 10/24/06.